



Thank you for purchasing the ROLAND BN-20 and/or BN-20A

Roland DG has implemented a new service to address consumer questions pertaining to the installation and running of the BN-20 / BN-20A print and cut machines.

Transfer Paper Canada clients are asked to contact the Bell and Howell ROLAND service desk for support at the below contact info.

Please provide them with the **serial number** of your unit. You will then be issued a ticket number and a service person will assist you. Note: They may feel the need to connect to your device remotely with your permission.

Roland DG Contact Info:

Toll Free: 1-800-714 8220 or,

Email: cccmaster@bhemail.com

Should you have questions pertaining to inks and media, please feel free to contact us at: info@transferpapercanada.com

I am confident this will be one more positive step towards BN-20 / BN-20A customer satisfaction.

Regards / Peter

416 300 1840

PLP@SPAARK.COM